

**HQ U.S. Army Installation Management Agency, Europe Region**



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## **PRESS RELEASE**

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### **PHMA Award for IMA-EURO Employee**

**Heidelberg, Germany** - An Installation Management Agency – Europe Region (IMA-EURO) employee has been recognized by her peers for her professionalism, excellence and outstanding service to Army Housing management.

Claudia Raya, General Flag Officer Quarters (GFOQ) manager for the U.S. Army Garrison Heidelberg Housing Division was recognized by the Professional Housing Management Association (PHMA), as The Army's Outstanding Employee of the Year for 2005.

One of her most notable achievements was the development of the Security GFOQ Standard Operating Procedures manual for the garrison. In the process, she had to research a wide range of topics, such as security regulations and concepts that were outside of the normal scope of her duties.

PHMA is an international association devoted to the enhancement of housing services to military members and their families. Its members comes from all the branches of the military

The organization's goals is to support a better quality housing for military members and their families by continuously raising the level of proficiency and professionalism within the military services' housing profession. The PHMA fosters improved communications and networking; education and training; certification; and professional recognition.

The PHMA European Chapter also received the organization's 2005 Region Achievement Award.

About 70 percent of the European chapter's are IMA-EURO employees.

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The U.S. Army Installation Management Agency, Europe (IMA-E) is one of seven regional offices created Oct. 1, 2002, as part of an Army-wide initiative to focus, place or consolidate management of Army installations around the world under one organization. IMA-E is responsible for all facets of support for U.S. Army Soldiers and families in Europe from drivers' licenses to child care to force protection. As the landlord for all U.S. Army facilities in Europe, IMA-E is responsible for infrastructure and continuing the Army's strong commitment to environmental protection. Its higher headquarters is located in Arlington, Va.